

July 16, 2008

**1. TO THE MEMBERS OF THE BROWN
COUNTY BOARD OF SUPERVISORS**

Ladies and Gentlemen:

The PUBLIC SAFETY COMMITTEE met in regular session on July 8, 2008, and recommends the following motions:

1. Review minutes and reports of:
 - a) Emergency Medical Services (EMS) Council (5/21/08).
Receive & place on file.
2. Communication from Supervisor Erickson re: Have each department that shares part of the County auto fleet review which autos are really needed and report to their committee. After looking at our inventory it appears we may be paying insurance and upkeep on vehicles that don't run or are in need of great repair. With today's fuel costs lets rid the County of older, expensive vehicles that put a strain on our budget. (Referred from June County Board.) Refer to the Internal Auditor.
3. Volunteers in Probation – Monthly Statistics (May 31, 2008). Receive & place on file.
4. Teen Court - May 2008 Teen Court Stats. Receive & place on file.
5. Public Safety Communications – Communication from Supervisor Nicholson re: To have the county cross train for the position of Management Information Specialist. (Referred from June County Board.) Bring back with a monthly status report as part of the Director's report.
6. Public Safety Communications – Budget Status Financial Report for May 31, 2008. Receive & place on file.
7. Public Safety Communications - Lessons learned from Sauk County flood. Receive & place on file.
8. Public Safety Communications – Request to apply for FEMA FY 2008 EOC Grant. Approve.
9. Public Safety Communications – Request for apply for Radio Replacement Grant (Round 4). Hold for one month.
10. Public Safety Communications – Discuss EMPG Grant Opportunity. Approve application for EMPG grant.
11. Public Safety Communications – Director's report. Receive & place on file.

12. Sheriff – Communication from Supervisor Knier re: Request the Sheriff's Department estimate and itemize the cost to Brown County taxpayers to service the probation and parole office being erected in Ledgeview. (Referred from June County Board.) Receive & place on file.
13. Sheriff – Ordinance re: Housing Outdoor Dogs (To be codified as 30.07 Brown County Code of Ordinances. (Referred from June County Board meeting.) (Item Deleted from agenda.)
14. Sheriff – Key Factor Report 2008 with Jail Average Daily Population by month and overtime by expenditures by division/session 2008 – for June 2008 meeting. Receive & place on file.
15. Sheriff - Request for Budget Transfer (#08-44): Change in any item within Outlay account which requires the transfer of funds from any other major budget category or the transfer of Outlay funds to another major budget category: As budgeted for 2008, the costs for the Drug Task Force dog and related training costs were lumped together in outlay. This budget transfer removes the training portion from outlay and reallocates it to the training account where the expenses were posted. Outlay budget amount was \$10,672; dog cost \$6,400; leaving \$4,272 for training. Approve.
16. Sheriff – Request for Proposal (RFP) for Jail Management System Project #1310. Approve.
17. Sheriff – Budget Status Financial Report for May 31, 2008. Receive & place on file.
18. Sheriff –Report. Receive & place on file.
19. Clerk of Courts, Circuit Courts, Medical Examiner & District Attorney Budget Status Financial reports for May 31, 2008. Receive & place on file.
20. Audit of bills. Approve audit of bills.

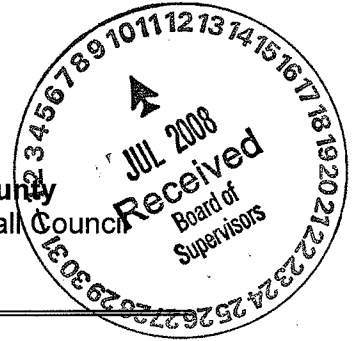
Approved by:

COUNTY EXECUTIVE

Date

PROCEEDINGS OF THE BROWN COUNTY
PUBLIC SAFETY COMMITTEE

Pursuant to Section 19.84 Wis. Stats., a regular meeting of the **Brown County Public Safety** was held on Wednesday, July 8, 2008 in Room 203, City Hall Council Chambers – 100 N. Jefferson Street, Green Bay, WI



Present: Carole Andrews, Bill Clancy, Tom DeWane, Andy Nicholson,
Andy Williams

Also Present: John Gossage, Jack Jadin, James Nickel, Cullen Peltier,
Jayme Sellen, Supervisor Jack Krueger
Bob Heimann - I.S. Dept.
Other Interested Parties, Media

I. Call Meeting to Order:

The meeting was called to order by Chairman Andy Nicholson at 4:00 p.m.

II Approve/Modify Agenda:

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to approve. MOTION APPROVED UNANIMOUSLY

III. Approve/Modify Minutes of:

- a. Regular Meeting of June 4, 2008
- b. Special Meeting of June 11, 200

Motion made by Supervisor DeWane and seconded by Supervisor Williams to approve. MOTION APPROVED UNANIMOUSLY

1. Review Minutes and Reports of:

- a. Emergency Medical Services (EMS) Council (5/21/08):

Motion made by Supervisor Clancy and seconded by Supervisor Andrews to receive and place and place on file.

MOTION APPROVED UNANIMOUSLY

Communications:

- 2. Communication from Supervisor Erickson re: Have each department that shares part of the County auto fleet review which autos are really needed and report to their committee. After looking at our inventory it appears we may be paying insurance and upkeep on vehicles that don't run or are in need of great repair. With today's fuel costs lets rid the County of older expensive vehicles that put a strain on our budget. (Referred from June County Board):

Assistant to the County Executive, Jayme Sellen, informed the committee that this matter should be referred to the Internal Auditor who is reviewing the County fleet.

Motion made by Supervisor DeWane and seconded by Supervisor Clancy to refer to the Internal Auditor. MOTION APPROVED UNANIMOUSLY

Volunteers in Probation:

3. Volunteers in Probation – Monthly Statistics (May 31, 2008):

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to receive and place and place on file. MOTION APPROVED UNANIMOUSLY

Teen Court:

4. May 2007 Teen Court Stats:

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to receive and place and place on file. MOTION APPROVED UNANIMOUSLY

Public Safety Communications:

5. Communication from Supervisor Nicholson re: To have the County cross train for the position of Management Information Specialist. (Referred from June County Board):

Chairman Nicholson referred to an issue discussed last month related to an employee (Ryan Finstad) who had resigned to take a position with FoxComm in Calumet County. This resignation could have meant major disruption to operations. Since that time, Mr. Finstad was persuaded to stay with Brown County. Chairman Nicholson explained the reason he is bringing the issue of cross training forward is so that Brown County does not run into this situation again.

Discussion by the committee resulted in a suggestion that any cross-training be considered after the move to the new center and not at this time. Mr. Nickel indicated that he has had discussions with Mr. Heimann and they are putting a plan in place.

Motion made by Supervisor Williams and seconded by Supervisor Clancy to refer to staff and return in two months with a report.

Supervisor DeWane questioned if this timeframe was too soon and instead suggested that monthly reports be given with actual cross training beginning after the move of the center.

Motion amended by Supervisor Andrews and seconded by Supervisor DeWane to bring back with a monthly status report as part of the Public Safety Director's Report. MOTION APPROVED UNANIMOUSLY

6. **Budget Status Financial Report for May 31, 2008:**

Mr. Nickel distributed an analysis showing hours of overtime during the years 2004-2008 (attached). Hours have dropped significantly since 2004. 2008 budget is on track for this time of the year.

Motion made by Supervisor DeWane and seconded by Supervisor Clancy to receive and place and place on file. MOTION APPROVED UNANIMOUSLY

7. **Lessons learned from Sauk County Flood:**

Because of the recent flooding in Sauk County, Director of Emergency Management, Cullen Peltier, distributed a handout highlighting what he saw as lessons learned from that experience and what may be needed in Brown County. First of all he stated that Brown County is understaffed. Sauk County has four staff dedicated to emergency management, while Brown County has only himself. He also pointed out that Manitowoc County has 2FTE, Winnebago 2.7 FTE, Kewaunee 2 FTE, and Oneida 2 FTE.

Sauk County had established a call center to handle all incoming calls with 8 lines coming into the center. Brown County's current plan is to give out the EM office numbers and put a message instructing the caller to leave a report. He has started talks with Brown County United Way's 211 Center to have them fill the role of the call center. Please see attached report for other information.

Supervisor Williams suggested that Mr. Peltier review ordinances from other counties for possible changes to Brown County code (see attached material for that used by the Village of Bellevue).

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to receive and place on file. MOTION APPROVED UNANIMOUSLY

8. **Request to apply for FEMA FY2008 EOC Grant:**

Mr. Peltier explained that this grant would fund approximately \$500,000 for construction of EOC space. He requested approval for application.

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to approve. MOTION APPROVED UNANIMOUSLY

9. **Request to apply for Radio Replacement Grant (Round 4):**

A request was made to hold this item one month for further information.

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to hold for one month. MOTION APPROVED UNANIMOUSLY

10. **Discuss EMPG Grant Opportunity:**

Mr. Nickel reported that he has discussed this grant opportunity with County Executive Tom Hinz, who does not want to pursue it at this time. He explained that the grant would reimburse the County for expenditures, which have not yet been made and matching funds are not available. A suggestion had been made to purchase laptops at a cost of \$14,000, \$7,000 of which would be reimbursed.

Discussion by the committee resulted in the opinion the County should move forward with this opportunity if there are items needed. Peltier stated that the department budget has not been increased in six years and there are many things that are needed and necessary. Deadline for purchase of laptops would be 9/31/08 if wanting to be eligible for the matching dollars provided by the grant.

Motion made by Supervisor DeWane and seconded by Supervisor Williams to approve application for EMPG grant.
MOTION APPROVED UNANIMOUSLY

11. Director's Report:

Jim Nickel distributed a written report, highlighting the following items (see attached report for details):

- June 12th storm
- T-Mobile
- Wireless Surcharge
- 800 MHz Rebanding
- Communications Center Upgrades
- New Communications enter Project
- Oneida Law Beat
- Information Specialist
- Farm Technology Days/Greenleaf
- Quality

Also distributed and attached is a Federal Communications Commission Press Release dated June 17, 2008 related to improving Public Safety Communications in the 800 MHz Band, and a request for interim waiver of the June 26, 2008 rebanding deadline.

Mr. Nickel also referred to results of a survey that is sent out to callers of the 911 Center for assistance. Nickel stated that because postage is not included, response cards are not always returned.

Conversation regarding the 2012 mandate resulted in Ms. Sellen indicating that the County Executive plans to discuss the issues with the various municipalities with a suggestion to share costs.

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to receive and place and place on file. MOTION APPROVED UNANIMOUSLY

Sheriff:

- 12. Communication from Supervisor Knier re: Request the Sheriff's Department estimate and itemize the cost to Brown County taxpayers to service the probation and parole office being erected in Ledgeview. (Referred from June County Board):**

Chief Deputy Gossage distributed information relative to a request by Supervisor Knier for costs to service the probation and parole office under construction in Ledgeview. Gossage explained that numbers are based on previous responses and arrests by the Brown County Sheriff's Department to the Probation and

Parole office located on Packerland Drive (approximately 25 arrests per year). He estimated a possible 33% increase in arrests.

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to receive and place and place on file. MOTION APPROVED UNANIMOUSLY

13. **Ordinance re: Housing Outdoor Dogs (To be codified as 30.07 Brown County Code of Ordinances. (Referred from June County Board meeting): Item Deleted.**

Motion made by Supervisor DeWane and seconded by Supervisor Clancy to receive and place and place on file. MOTION APPROVED UNANIMOUSLY

14. **Key Factor Report 2008 with Jail Average Daily Population by month and overtime by expenditures by division/session 2008 – for May 2008 meeting:**

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to receive and place and place on file. MOTION APPROVED UNANIMOUSLY

15. **Request for Budget Transfer (#08-44): Change in any item within Outlay account which requires the transfer of funds from any other major budget category or the transfer of Outlay funds to another major budget category: As budgeted for 2008, the costs for the Drug Task Force dog and related training costs were lumped together in outlay. This budget transfer removes the training portion from outlay and reallocates it to the training account where the expenses were posted. Outlay budget amount was \$10,672, dog cost \$6,400, leaving \$4,272 for training:**

Chief Deputy Gossage explained that as originally budgeted for 2008, the costs for the Drug Task Force dog and related training costs were lumped together in outlay. This budget transfer removes the training portion from outlay and reallocates it to the training account where the expenses were posted. Outlay budget amount is \$10,672, dog cost \$6,400, leaving \$4,272 for training. A request was made to bring the dog to the next Public Safety meeting.

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to approve. MOTION APPROVED UNANIMOUSLY

16. **Request for Proposal (RFP) for Jail Management System Project #1310:** Captain Jack Jadin referred to the draft RFP for a Jail Management System included in packet material. When asked by Chairman Nicholson what the system will accomplish, Captain Jadin explained it will allow for collection of data which interfaces with other agencies and the FBI. In addition, it will allow for better investigative tools. Mr. Heimann stated that purchase of this system is a critical need for the County as inmate information could be lost with the present system. Estimated cost is \$700,000.

Motion made by Supervisor DeWane and seconded by Supervisor Clancy to approve. MOTION APPROVED UNANIMOUSLY

17. **Budget Status Financial Report for May 31, 2008:**

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to receive and place and place on file. MOTION APPROVED UNANIMOUSLY

18. **Sheriff's Report:**

Chief Deputy Gossage highlighted the following activities:

- Jail Laundry – Gossage requested a member of the Public Safety Committee sit in on the committee created to develop an RFP for jail laundry. Supervisor Andrews agreed to do this. Laundry is currently done by Facilities Management. Because of a possible conflict if Supervisor Andrews also votes on the issue, Chairman Nicholson agreed to discuss with Corporation Counsel. Diane Pivonka of MHC, and a representative from Purchasing will also sit on the committee.
- Acquiring employment information for illegal immigrants who are incarcerated– Gossage has spoken with Police Chief Arts and Captain Jadin and a process is being developed.
- ICE Training – Training was held on June 19th with 18 individuals attending. Training targeted areas of identification of fraudulent ID's and false documents, lack of communication between local and federal agencies, structure of the Department of Homeland Security, etc.

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to receive and place and place on file. MOTION APPROVED UNANIMOUSLY

Clerk of Courts Budget Status Financial Report for May 2008 (no other agenda items)

Circuit Courts Budget Status Financial Report for May 2008 (no other agenda items)

Medical Examiner Budget Status Financial Report for May 2008 (no other agenda items)

District Attorney Budget Status Financial Report for May 2008 (no other agenda items)

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to receive and place on file budget reports of Clerk of Courts, Circuit Courts, Medical Examiner, and District Attorney. MOTION APPROVED UNANIMOUSLY

Other:

19. **Audit of Bills:**

Motion made by Supervisor DeWane and seconded by Supervisor Andrews to approve audit of bills. MOTION APPROVED UNANIMOUSLY

20. **Such other Matters as Authorized by Law:**

Supervisor Andrews asked about the possibility of having discussion on an item at one meeting and action at another, specifically citing the dog ordinance issue, which some committee members felt left them unprepared. Chairman Nicholson agreed to discuss with Corporation Counsel.

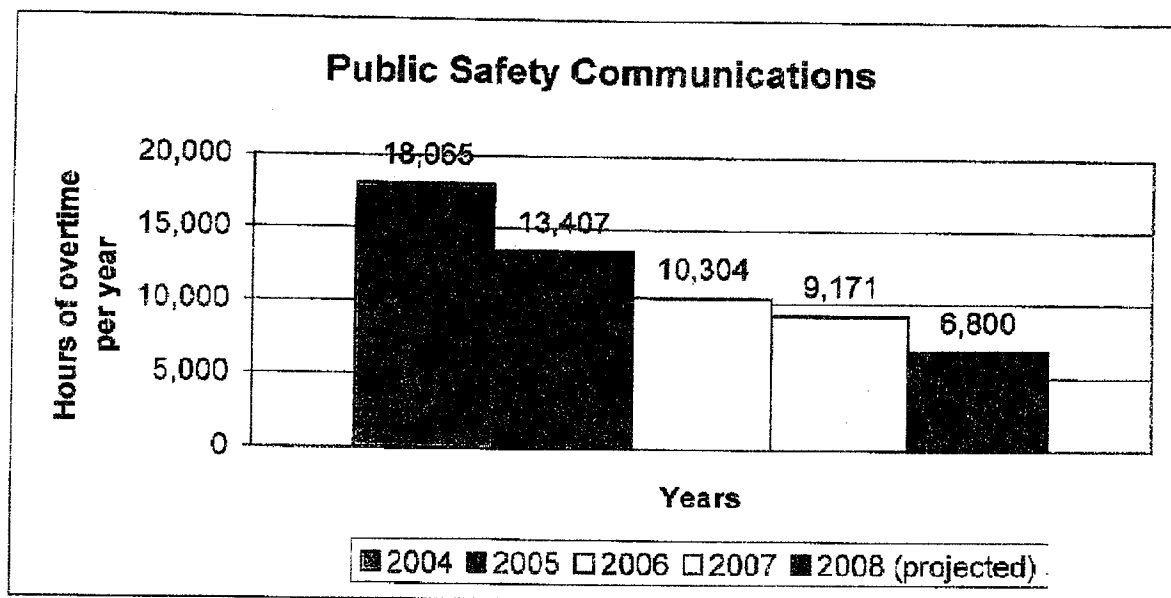
Next Agenda:

Drug Task Force Dog

**Motion made by Supervisor Clancy and seconded by Supervisor Andrews
to adjourn at 5:45 p.m. MOTION APPROVED UNANIMOUSLY**

Respectfully submitted,

Rae G. Knippel
Recording Secretary



Sauk County Lessons Learned

Staffing

- We are understaffed in Brown County. We have one employee that would be required to perform EM duties outside of normal office hours. We need to review the table of organization in Emergency Management. My recommendation is to change the Office Manager position to a deputy director position and increase the position to full-time. The event in Sauk County lasted for weeks. They had four staff working 15 to 20 hours/day (sometimes sleeping in their offices). A comparison of other counties, much smaller in size, highlights our staffing disparity. Other county comparisons: Manitowoc 2 FTE, Winnebago 2.7 FTE, Kewaunee 2 FTE, Dodge FTE, Oneida 2 FTE.
- We have received substantial increases in our grant program over the years that would support an increase in staffing. Our 2002 Emergency Management Planning Grant allocation was \$18,881. In 2008 our allocation is \$104,570.

Call Center

- Sauk County Established a call center to handle all incoming calls. The center accepted damage reports, requests for assistance, those offering to assist, donation offers, and calls from municipalities. They had 8 lines coming into the center. This seemed like just the right amount of lines for a county their size. Our current plan is to give out the EM office numbers and put a message instructing the caller to leave a report. This will not work.
- I have started talks with Brown County United Way's 211 Center to have them fill the role of our call center. Then we would dedicate a position in the EOC to handle and route all of the messages coming out of the call center. The 211 center currently has 4 lines. We are looking for grant funding to expand their capabilities.

Keep the Municipalities Informed/Community Liaison

- The County held conferences calls at 4:00 p.m. each day to update the municipalities. The EM staff was dedicated to the EOC and didn't have the opportunity to work directly with the communities. We should consider developing a Community Liaison Position within our Emergency Operations Plan.

Local EOP/Ordinances Necessary

- It is extremely important that local municipalities establish an EM program. As was the case in Sauk County, multiple communities were affected and there

⑦

aftermath of the disaster. Simple things need to be accomplished such as feeding EOC personnel and lodging for mutual aid responders. See sample language below.

Village of Bellevue's EM ordinance:

(3) *The Emergency Management Coordinator is hereby granted authority for up to 72 hours to bypass the normal Village purchase policies for bidding and contracting. The Coordinator shall be allowed Emergency Contracting Approval Authority during and preceding any event following declaration of an emergency by said Coordinator up to 72 hours. "Emergency Approval Authority" means the ability to approve purchase of services, supplies, and materials for the purpose of stabilizing the emergency event, initiating consequence management, or recovery of persons, property or to limit further environmental damage. This spending approval authority is limited to these situations for which an emergency has been declared, and is unlimited in terms of monetary sum. All expenditures must be conducted within the incident management structure as prescribed by the National Incident Management System, and must be initiated through Incident Command structure and managed through a Finance Section Officer as is consistent with The Village Emergency Operations Plan. The Emergency Management Coordinator shall be an approval arm, and shall not make any direct purchases*

Importance of Public Sector Damage Assessment

-We need to incorporate the Oneida County Model for Road Damage into our damage assessment Annex.

Multiple PIOs Trained

-We need multiple PIOs trained to respond to a disaster. If the EOC is activated, we need at least two PIOs during operating hours. One should be dedicated to external information (i.e. the media, media releases, and press conferences) and one should be dedicated to internal information (i.e. producing situation reports.)

DEPARTMENT OF PUBLIC SAFETY COMMUNICATIONS

Brown County

307 SOUTH ADAMS STREET
ROOM 212
GREEN BAY, WISCONSIN 54301-4582

PHONE (920) 448-7610
FAX (920) 448-7614



Emergency Communication Services
9-1-1 Center Operations
Emergency Management

James V. Nickel, P.E.
Director

Director's Report July 8, 2008

1. June 12th Storm

On June 12th, we had a series of strong storms hit the County. These generated a total of 442 calls to the Communications Center between 6:55PM and 9:00PM. We had 152 911 calls and 290 additional calls on non-emergency lines.

These calls created 198 dispatchable incidents. Our highest volume areas were:

Green Bay Police	64
Brown County Sheriff	52
Green Bay Fire	20
Ashwaubenon	19
DePere Police	12

Our team did a great job handling this call volume and all systems worked at this peak.

2. T-Mobile

Several years ago the Federal Communications Commission reallocated our 2 GHz microwave frequencies to the Advanced Wireless Services (PCS band.) In June, T-Mobile formally informed us that they intend to begin operations in Chicago on our microwave frequencies in July. Engineering calculations by the frequency coordinator shows that the levels of interference created are below theoretical targets.

The letter states: "According to FCC rules (47CFR 24.237 and 101.103), T-Mobile may commence operations after 30 days following this notification and at that time your links will be subject to any harmful interference which occurs. Furthermore, continued operation of any secondary link may not cause interference into T-Mobile's system. If T-Mobile encounters harmful interference from any of your secondary status links, you will be contacted and T-Mobile may request that you cease operations immediately."

3. Wireless Surcharge

The 43-cent wireless surcharge will be reduced to zero effective July 1, 2008. The PSC says they have enough money in the fund to pay the reimbursements through the end of November, 2008. The legislature will take up this issue during their 2009 session. Meanwhile, our reimbursements stop in November and it becomes a county cost.

11

Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of

Improving Public Safety Communications in the
800 MHz Band

Requests for Interim Waiver of the June 26, 2008
Rebanding Deadline – Wave 1 Public Safety
Regions

WT Docket No. 02-55

ORDER

Adopted: June 17, 2008

Released: June 17, 2008

By the Associate Chief, Public Safety and Homeland Security Bureau:

I. INTRODUCTION

1. In this order, by delegated authority, we act on multiple requests by 800 MHz public safety licensees in Wave 1¹ for interim waiver of the June 26, 2008 deadline to allow the completion of rebanding planning, negotiation of Frequency Reconfiguration Agreements (FRAs), and the submission of final proposed rebanding schedules to the Commission.² We grant these interim requests to the extent set forth below, conditioned on each licensee, if necessary, filing a supplemental waiver request by the date specified for the licensee in Appendix A of this order that includes a proposed rebanding implementation timetable.³

II. BACKGROUND

2. In the *800 MHz Report and Order* and subsequent orders in this proceeding, the

¹ Wave 1 includes the following NPSPAC Regions: Region 6 (Northern California), Region 7 (Colorado), Region 8 (Metropolitan New York Region), Region 13 (Illinois), Region 14 (Indiana), Region 19 (New England), Region 20 (Maryland/District of Columbia/Northern Virginia), Region 28 (Eastern Pennsylvania, New Jersey, Delaware), Region 35 (Oregon), Region 42 (Virginia), Region 45 (Wisconsin), Region 54 (Chicago/Southern Lake Michigan Region). A list of all NPSPAC regions and their corresponding geographic areas can be found at <http://www.fcc.gov/Bureaus/Wireless/Orders/199August/fcc98191.txt>.

² Waiver requests by Wave 1 licensees who have completed FRA negotiations and submitted proposed rebanding schedules will be addressed in a separate order. This order also does not address the request for waiver filed by Fairfax County, Virginia on behalf of 14 licensees in the Nation Capital Region (NCR), which we will address separately. Finally, we hold in abeyance the waiver requests of Washoe County, Nevada/Sparks, Nevada; Chester County, Pennsylvania; Chesapeake, Virginia; Sacramento, California; the Commonwealth of Virginia; and Honolulu, Hawaii, pending resolution of other matters concerning these licensees that are currently pending before the Commission.

³ On May 1, 2008, Sprint Nextel Corporation (Sprint) filed a request for waiver to remain temporarily on Channel 1-120 channels that are designated for assignment to NPSPAC licensees that receive waivers of the June 26, 2008 deadline. Request for Waiver by Sprint Nextel Corporation, filed May 1, 2008. We will address Sprint's waiver request separately.

(11)

proposed timetable. We therefore grant these interim requests, conditioned on each licensee filing a supplemental waiver request by the interim date specified in Appendix A that includes a proposed implementation timetable as set out in the *Waiver Guidance Notice*.¹² The timetable should include proposed milestone dates for completion of (1) retuning, reflashing, and/or replacement of subscriber equipment (subscriber equipment deployment); (2) retuning of base stations to the licensee's new channel assignments and commencement of system operations on the new channels (system "cutover"); and (3) additional post-cutover system modifications (e.g., disposal or return of temporary or legacy equipment, removal of pre-rebanding channels from subscriber units).¹³ Upon filing of a timely waiver request that meets these criteria, the interim relief granted by this order will extend until the Bureau acts on the request.

6. A number of Wave 1 licensees have requested interim waiver dates that are now past, but have not subsequently filed a proposed timetable or any other supplemental filings.¹⁴ As specified in Appendix A, we require each of these licensees to file a supplemental waiver request to the Bureau with a proposed timetable meeting the *Waiver Guidance Notice* criteria within 30 days of the release of this order.

7. We apply a higher level of scrutiny to those licensees in Wave 1 that failed to specify interim dates or requested dates beyond July 18, 2008 to complete their planning, FRA negotiations, and submit a waiver request to the Commission with a proposed timetable.¹⁵ We recognize that there are a variety of factors that may justify longer planning and negotiation periods for these licensees, including system size and complexity, coordination of planning issues with other licensees, and prior delays in the rebanding process outside the licensee's control. However, while we understand that the planning and FRA negotiation process can be complex and time-consuming, it is also important to the continued progress of rebanding in Wave 1 that these licensees expedite their efforts to develop proposed timetables for rebanding their systems. We also believe that by July 18, 2008, all of these licensees should be sufficiently far along with their planning to be able to provide projected milestone dates for completion of the major steps in the rebanding process.

8. We therefore grant interim relief to each of these licensees, conditioned on the licensee

¹² See *Waiver Guidance Notice*, 23 FCC Rcd at 665-666. We recommend that licensees use the template form developed by the TA to submit their waiver requests and supporting timetable information. The template is available at www.fcc.gov/etools/etools/rebanding_deadline_extension_process.asp.

¹³ In some cases, NPSPAC licensees will continue to operate and support operations on the five nationwide mutual aid channels in the old NPSPAC band after they have completed their own system cutovers to the new NPSPAC band, and will maintain the old mutual aid channels until rebanding by all NPSPAC licensees in a region is complete. In such cases, we clarify that a licensee submitting a proposed timetable should specify dates relating to the rebanding of the licensee's own system (e.g., the licensee's own system cutover date), but is not required to specify a date for the rebanding of the five mutual aid channels.

¹⁴ See Appendix A. These licensees are: Richmond, California; Roseville, California (Region 6); Denver, Colorado (Region 7); Suffolk County, New Jersey; Waterbury, Connecticut; Trenton, New Jersey; and New Jersey Transit (Region 8); Portland Maine; Norwalk, Connecticut; Connecticut Department of Corrections; North Providence, Rhode Island (Region 19); and Wicomico County, Maryland (Region 20).

¹⁵ See Appendix A. These licensees are: Davis, California; San Francisco, California (Region 6); Adams 12 Star Schools, Colorado (Region 7); Old Bridge Township, New Jersey; New York City (DOITT) (Region 8); State of Illinois (IPSAN) (Region 13); State of Indiana (Region 14); West Hartford, Connecticut; Cambridge, Massachusetts; Massachusetts Department of Corrections; Massachusetts State Police (region 19); Anne Arundel County, Maryland, Baltimore, Maryland; Baltimore County, Maryland (Phases I and II); Carroll County, Maryland; Harford County, Maryland; State of Maryland (MDOT-MAA); State of Delaware (Region 20); Marion County, Oregon (Region 35); Chesterfield County, Virginia; Culpeper County, Virginia; Henrico County, Virginia; Hopewell, Virginia; Newport News, Virginia (Region 42); Milwaukee County, Wisconsin; Chicago Dept. of Aviation, Illinois; Chicago (OEMC), Illinois; Elgin, Illinois; Gundy County, Illinois; Joliet, Illinois; Aurora, Illinois; Montgomery, Illinois; Naperville, Illinois (Region 54).

APPENDIX A

Region 6 (Northern California)

Licensee	Call Sign/Lead Call Sign	Date Interim Waiver Request Filed	Interim Extension Date Requested	Interim Extension Date Granted
Alameda County, CA	KNNQ366	February 21, 2008	May 31, 2008	30 days from release of this Order
Davis, CA	WQAJ611	March 11, 2008	September 1, 2008	July 18, 2008
City and County of San Francisco, CA	WNXV207	March 17, 2008	September 1, 2008	July 18, 2008
Richmond, CA	WPGR333	March 17, 2008	April 15, 2008	30 days from release of this Order
Roseville, CA	WPMQ537	March 17, 2008	April 23, 2008	30 days from release of this Order

Region 7 (Colorado)

Licensee	Call Sign/Lead Call Sign	Date Interim Waiver Request Filed	Interim Extension Date Requested	Interim Extension Date Granted
City and County of Denver, CO	KNN4200	March 17, 2008	April 15, 2008	30 days from release of this Order
Adams 12 Star Schools, CO	WPQC884	March 17, 2008	August 31, 2008	July 18, 2008

Region 8 (Metropolitan New York Region)

Licensee	Call Sign/Lead Call Sign	Date Interim Waiver Request Filed	Interim Extension Date Requested	Interim Extension Date Granted
Suffolk County, NY	WNNM880	March 17, 2008	March 28, 2008	30 days from release of this Order
New Jersey Transit	WNWI428	April 24, 2008 ¹⁸	June 9, 2008	30 days from release of this Order
Union City, NJ	WPWN762	March 17, 2008	May 1, 2008	30 days from release of this Order
Waterbury, CT	WNNM913	March 17, 2008	May 1, 2008	30 days from release of this Order

¹⁸ Waiver Request filed by Transition Administrator.

				release of this Order
Massachusetts Department of Corrections	KNNF711	March 17, 2008	September 30, 2008	July 18, 2008
Hartford Hospital, CT	WQHZ494	April 22, 2008	September 1, 2008	July 18, 2008
Hartford, CT	WPSJ542	March 17, 2008	February 28, 2009	July 18, 2008
Massachusetts Water Resources Authority	WPRX288	March 17, 2008	July 15, 2008	July 25, 2008 ²¹
Massachusetts State Police	WQCM953	March 13, 2008	No date	July 18, 2008
North Providence, RI	WQEE893	March 17, 2008	May 16, 2008	30 days from release of this Order

Region 20 (Maryland/District of Columbia/Northern Virginia)

Licensee	Call Sign/Lead Call Sign	Date Interim Waiver Request Filed	Interim Extension Date Requested	Interim Extension Date Granted
Anne Arundel County, MD	KNJU751	March 17, 2008	October 1, 2008	July 18, 2008
Baltimore, MD	WQCB503	March 17, 2008	August 18, 2008	July 18, 2008
Baltimore County, MD (Phase I)	WNAS444	March 17, 2008	No date	July 18, 2008
Baltimore County, MD (Phase II)	WNLM765	March 17, 2008	August 18, 2008	July 18, 2008
Calvert County, MD	WPFN680	March 12, 2008	May 30, 2008	30 days from release of this Order
Carroll, County, MD	WPIQ515	March 17, 2008	August 18, 2008	July 18, 2008
Harford County, MD	WQAK305	March 17, 2008	August 18, 2008	July 18, 2008
Howard County, MD	WPQZ923	March 17, 2008	August 18, 2008	July 18, 2008
State of Maryland (MDOT - MAA)	WQFL987	March 17, 2008	August 18, 2008	July 18, 2008
Upper Maryland Eastern Shore Consortium	WPSG976	March 17, 2008	May 30, 2008	30 days from release of this Order
Wicomico County,	WMPU653	April 17, 2008	April 18, 2008	30 days from

²⁰ This request supersedes the request filed by Cambridge on March 17, 2008 requesting an interim waiver until May 20, 2008.

²¹ Because Massachusetts Water Resources Authority system is dependent on the Massachusetts State Police system, we grant MWRA until July 25, 2008 to submit its proposed schedule so that it has an opportunity to review the proposed schedule submitted by the Massachusetts State Police.

VA				
York County, VA	WQAW910	March 14, 2008 ²⁷	May 30, 2008	30 days from release of this Order

Region 45 (Wisconsin)

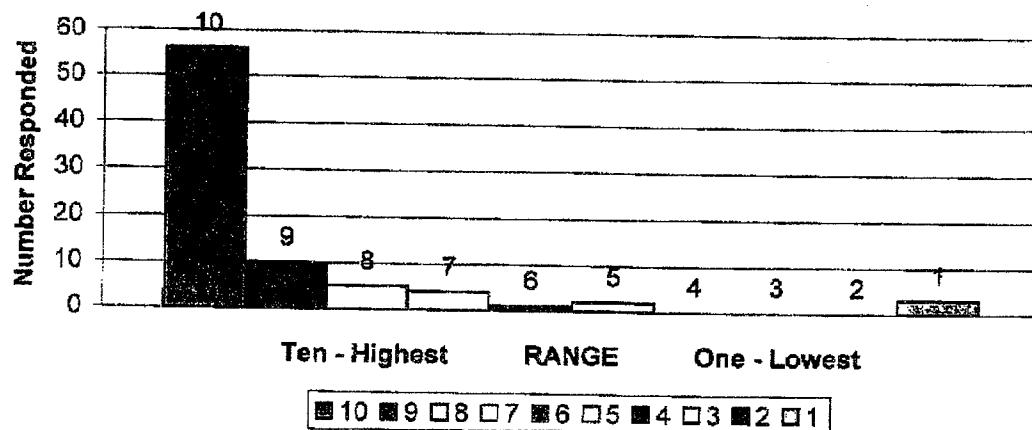
Licensee	Call Sign/Lead Call Sign	Date Interim Waiver Request Filed	Interim Extension Date Requested	Interim Extension Date Granted
Brown County, WI Public Safety Communications	WQAP246	March 7, 2008	May 30, 2008	30 days from release of this Order
State of Wisconsin	WNUX451	March 16, 2008	May 30, 2008	30 days from release of this Order

Region 54 (Chicago/Southern Lake Michigan Region)

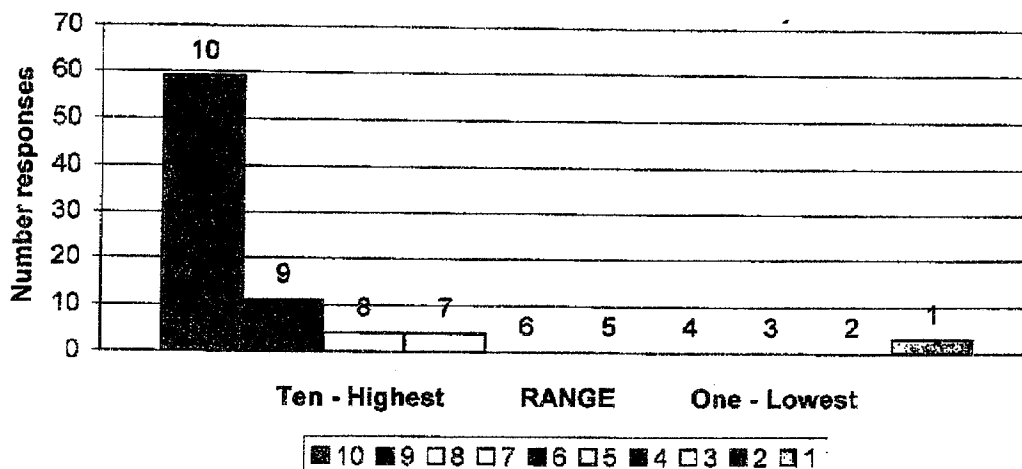
Licensee	Call Sign/Lead Call Sign	Date Interim Waiver Request Filed	Interim Extension Date Requested	Interim Extension Date Granted
Milwaukee County, WI	WNWI428	March 17, 2008	July 31, 2008	July 18, 2008
Chicago Dept. of Aviation	WNAJ329	March 17, 2008	July 1, 2008	July 1, 2008
Chicago, IL (OEMC)	WPFY216	March 17, 2008	August 30, 2008	July 18, 2008
Elgin, IL	WPKG583	March 17, 2008	July 15, 2008	July 15, 2008
Grundy County, IL	WPUE331	March 17, 2008	July 20, 2008	July 18, 2008
Joliet, IL	WPJT201	March 17, 2008	July 1, 2008	July 1, 2008
Aurora, IL	WPCW888	March 17, 2008	September 30, 2008	July 18, 2008
Naperville, IL	WNUX421	March 17, 2008	September 30, 2008	July 18, 2008
Montgomery, IL	WNSS277	May 29, 2008	None	July 18, 2008

²⁷ York County supplemented its request on May 15, 2008.

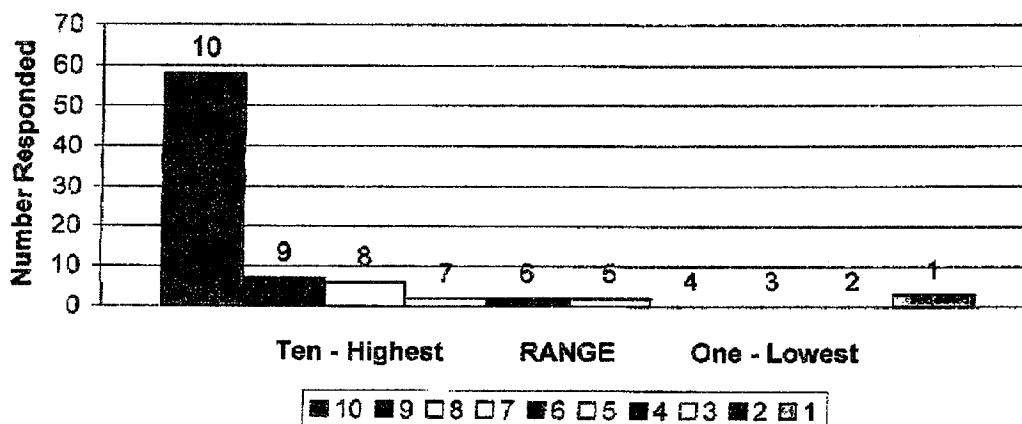
Were the 911 Calltakers courteous, professional and knowledgeable?



Did we meet your needs and expectations?



Overall, how would you rate the service provided to you by BCPS?



Customer Survey Cards
Were there problems ... Where we could improve our service.

Aug-07	Sep-07	Oct-07
It was my first experience in dialing 911. They stayed on the phone with me. I can't tell you how much they helped to calm me down! God Bless 911 Operators!!! Also, the 2 Officers were very kind! Bless them also!	It was not a 911 call - it was for animal control - did not see them when they came but they did pick up the animal - Thank you.	It was an error in dialing - as our office phone - requires a 9, & 1, for outside long distance - In haste I pressed another 1 and got Emer. 911 - SORRY
Patrol car did not arrive quick enough.	There was no warning for trespassing or hunting on my land. Ted Sehring was the officer out there. He wouldn't look at the deed that I had that showed I owned the property. The town chairman told him I owned it, Norbert Dantine. Don Brice & family set cross my property. It is a state law that trespass laws be enforced by your Dept. Don Brice said he owned the property and said if I crossed if I used the driveway which I own he would waste me at my home 5380 Gauthier Rd. He said he owned the road.	Very satisfied
These Officers were more prompt and listened to our complaint and the offenders disturbance before acting. Then they acted swiftly and with determination not allowing the offender to talk his way out of it. We and our neighbors would like to meet our beat cop.		
If I had a longer garden hose, I could probably put the fire out myself, but with the woods just yards north of the burning ditch, I figured best to call.		
The phone book I had didn't have GBPD phone in it. The lady was rude and said "Do you know their is a 600.00 dollar fine using this line. It was rude and not called for.		

Customer Survey Cards
Were there problems ... Where we could improve our service.

Nov-07	Dec-07	Jan-08
I appreciated their help very much, & their follow-up visit. THANKS!	I do not remember the last time I called? Please call me	No Problems! The firemen and rescue people were great. Even beyond the call of duty. Even took my dog on the leash to go potty!
	no problems... the girl I spoke with was very friendly and thorough.	When you ask someone to take time out of their day to suggest how to improve customer satisfaction, it may be courteous to provide return postage!☺
	What a relief when I was sooo scared. The help (with an arrow pointing to "relief") Thank U!	The men who came here were very kind and I was really pleased with their service. Thanks a lot.
	No - very prompt - officer arrived quickly.	
	NONE!	
	I mistakenly dial 99 and received you. I finally got the right # to get an outside line. They were very polite. Thank you. You should use Postage free.	

Customer Survey Cards
Were there problems ... Where we could improve our service.

Feb-08	Mar-08	Apr-08
I would just like to thank you professional representatives attending to our non-emergency calls. Again I would like to apologize for our inconvenient outcall system which sometimes dials 911	No....The officers who came to my home were very professional and most courteous.	No They were very good
The only thing that was incorrect was my name on your mailing. Its Milissa Black 3476 Friars Path No complaints otherwise Thank you.	Thank you!	Please call.
No. Service was very good and prompt. Nancy Quigley	When I call 911 - <u>Please</u> send an officer to my house! I don't have time to call 5 other numbers for help on a Fri afternoon & they have no one answering.	everything was handled well it was actually a false alarm it was a military funeral, however I didn't know it as there were no cars on the road and I saw none enter the cemetery
That morning everyone who was here did their very best to bring my husband back. Greatly appreciated	Phones here can cause 'BURNOUT.' It's definitely worth it. Calltakers, fellow coworkers OUTSTANDING. Gotta say it was different being on the receiving end. This service is priceless.	
No, they were wonderful but this card should be pre-paid. I think a lot of people will not want to provide a stamp.		
Luke (police officer) who came to our home to help; was very nice, etc. Thank you, Luke !!!@		
A 911 call was placed and no one ever showed up to help the driver. During a hay delivery 3 large bales of hay fell off the truck 3 ft. x 3 ft x 8 ft. on to Hwy 29 shoulder. They asked me to call the Sheriffs so the bales could be safely loaded back onto the trailer because the tractor would need to back onto Hwy 29 using both lanes of traffic. After 1 1/2 the driver had to load the hay at the site because no officer ever showed up to control the traffic.		
Both the calltaker and responder were very professional, courteous and helpful.		
Service good! Personnel courteous and helpful. Took excellent care of the patient (my wife) and kept me aware of what was transpiring during the transport. They provided all that a 911 call should do!		

Customer Survey Cards
Were there problems ... Where we could improve our service.

Feb-08	Mar-08	Apr-08
I would just like to thank you professional representatives attending to our non-emergency calls. Again I would like to apologize for our inconvenient outcall system which sometimes dials 911	No....The officers who came to my home were very professional and most courteous.	No They were very good
The only thing that was incorrect was my name on your mailing. Its Milissa Black 3478 Friars Path No complaints otherwise Thank you.	Thank you!	Please call.
No. Service was very good and prompt. Nancy Quigley	When I call 911 - Please send an officer to my house! I don't have time to call 5 other numbers for help on a Fri afternoon & they have no one answering.	everything was handled well it was actually a false alarm it was a military funeral, however I didn't know it as there were no cars on the road and I saw none enter the cemetery
That morning everyone who was here did their very best to bring my husband back. Greatly appreciated	Phones here can cause 'BURNOUT.' It's definitely worth it. Calitakers, fellow coworkers OUTSTANDING. Gotta say it was different being on the receiving end. This service is priceless.	
No, they were wonderful but this card should be pre-paid. I think a lot of people will not want to provide a stamp.		
Luke (police officer) who came to our home to help; was very nice, etc. Thank you. Luke !!!@		
A 911 call was placed and no one ever showed up to help the driver. During a hay delivery 3 large bales of hay fell off the truck 3 ft. x 3 ft x 8 ft. on to Hwy 29 shoulder. They asked me to call the Sheriffs so the bales could be safely loaded back onto the trailer because the tractor would need to back onto Hwy 29 using both lanes of traffic. After 1 1/2 the driver had to load the hay at the site because no officer ever showed up to control the traffic.		
Both the calltaker and responder were very professional, courteous and helpful.		
Service good! Personnel courteous and helpful. Took excellent care of the patient (my wife) and kept me aware of what was transpiring during the transport. They provided all that a 911 call should do!		

July 8, 2008

To: Public Safety Committee

From: Chief Deputy John Gossage

Re: Supervisor Knier's request for the "Sheriff's Dept. to estimate and itemize the cost to Brown County taxpayers to service the probation and parole office being erected in Ledgeview."

The information provided in this document is based on previous responses and arrests, by the Brown County Sheriff's Department, to the Probation and Parole offices located at 2646 N. Packerland Drive.¹

11 calls in 2005
25 calls in 2006
25 calls in 2007
14 calls (01/01/08 to 05/01/08)

*approximately 25 arrests per year

The Packerland Probation and Parole Office employ 8 agents. Assuming that the case load per agent is consistent with that of the anticipated 12 agents for the Ledgeview site, the Ledgeview site could possibly have a 33% increase in arrests, numbering 33.25 arrests annually.

The estimated patrol hours vary by call, depending on the officer(s) location when they receive the call, availability of the officer(s) and urgency of the call.² Based on previous incidents, travel time to the Brown County Jail, booking process and paperwork; officers generally spend approximately 40 minutes to 1 hour on a call out:

Response time to Probation/Parole Building.....5 to 10 minutes varies
(intangible)

Contact with P and P agent and client.....10-15 minutes

Travel time to the Brown County Jail (14 miles).....15-20 minutes (varies with
Traffic patterns)

Booking the client into the facility.....5 to 10 minutes

Completion of required paperwork.....5 minutes

¹ Attachment

² Probation and Parole will usually give the PSC and Law Enforcement advance notice of the client's appointment and time of "pick up"

Costs associated with the call-outs to the proposed Ledgeview probation and parole building are estimates only and should not be considered as all encompassing.

PER INCIDENT CALL OUT	40 minutes	1 hour
(2) Officers @ \$44.67 an hour ³ \$33.58 x 2 & \$44.67 x 2	\$67.16	\$89.34
14 miles one-way @ \$0.485 rate ⁴ \$6.79 x 2 squads	\$13.58	\$13.58
TOTAL per call out	\$80.74	\$102.92
<u>Estimated annual call outs based on page 1 (33.25)</u>	\$2684.60	\$3422.09

These estimates were provided as a response to a correspondence from Supervisor Julie Knier. The Brown County Sheriff's Department has a duty to incarcerate all individuals in Brown County with warrants or probation holds.

Respectfully submitted by John Gossage/Chief Deputy.

³ Based on 2008 wage rate at top patrolman wage w/57% fringe rate

⁴ 2008 County reimbursement rate

BROWN COUNTY SHERIFF'S DEPARTMENT
LIST OF CALLS TO WISCONSIN PROBATION & PAROLE UNIT 413
LOCATED AT 2646 N. PACKERLAND DRIVE
IN THE VILLAGE OF HOWARD
JANUARY 1, 2005 - MAY 1, 2008

<u>Event Number</u>	<u>Date & Time</u>	<u>Incident Description</u>	<u>Address</u>
LBR080501017405	5/1/2008 16:53	TRANSPORT	2646 N PACKERLAND
	4/28/2008	VIOLATION OF COURT	DR
LBR080428016982	16:27	ORDER	2646 N PACKERLAND
	4/17/2008		DR
LBR080417015471	12:59	WARRANT	2646 N PACKERLAND
	4/16/2008		DR
LBR080416015299	10:36	ASSISTS	2646 N PACKERLAND
	4/15/2008		DR
LBR080415015207	15:53	ASSISTS	2646 N PACKERLAND
	4/14/2008		DR
LBR080414015083	14:54	ASSISTS	2646 N PACKERLAND
			DR
LBR080401013178	4/1/2008 13:41	WARRANT	2646 N PACKERLAND
	3/27/2008		DR
LBR080327012492	14:12	ASSISTS	2646 N PACKERLAND
			DR
LBR080219007599	2/19/2008 8:42	ASSISTS	2646 N PACKERLAND
	1/25/2008		DR
LBR080125003693	15:09	TRANSPORT	2646 N PACKERLAND
	1/15/2008		DR
LBR080115002036	14:58	ASSISTS	2646 N PACKERLAND
			DR
LBR080108000931	1/8/2008 14:25	COURT CALL	2646 N PACKERLAND
			DR
LBR080108000912	1/8/2008 10:06	WARRANT	2646 N PACKERLAND
			DR
LBR080103000292	1/3/2008 11:04	WARRANT	2646 N PACKERLAND
	12/27/2007		DR
LBR071227045702	15:12	ASSISTS	2646 N PACKERLAND
	12/26/2007		DR
LBR071226045522	9:42	ASSISTS	2646 N PACKERLAND
	12/20/2007		DR
LBR071220044845	15:31	TRANSPORT	2646 N PACKERLAND
	12/11/2007		DR
LBR071211043749	9:25	WARRANT	2646 N PACKERLAND
	11/30/2007		DR
LBR071130042355	14:07	DISTURBANCES	2646 N PACKERLAND
	11/30/2007		DR
LBR071130042354	14:06	ASSISTS	2646 N PACKERLAND
	11/29/2007		DR
LBR071129042234	13:09	ASSISTS	2646 N PACKERLAND
	9/18/2007		DR
LBR070918033273	16:01	TRANSPORT	2646 N PACKERLAND
	9/18/2007		DR
LBR070918033233	10:14	WARRANT	2646 N PACKERLAND
			DR
LBR070806027695	8/6/2007 8:54	TRANSPORT	2646 N PACKERLAND
			DR

LBR070717025127	7/17/2007 14:34	ASSISTS	2646 N PACKERLAND DR
LBR070712024434	7/12/2007 9:18 6/19/2007	TRANSPORT	2646 N PACKERLAND DR
LBR070619021475	13:20	ASSISTS	2646 N PACKERLAND DR
LBR070509016116	5/9/2007 8:37 4/19/2007	WARRANT	2646 N PACKERLAND DR
LBR070419013607	15:17 4/19/2007	ASSISTS	2646 N PACKERLAND DR
LBR070419013600	14:28 4/18/2007	ASSISTS	2646 N PACKERLAND DR
LBR070418013500	14:50 4/11/2007	COURT CALL	2646 N PACKERLAND DR
LBR070411012568	13:16	WARRANT	2646 N PACKERLAND DR
LBR070405011879	4/5/2007 15:36	WARRANT	2646 N PACKERLAND DR
LBR070405011874	4/5/2007 15:01	WARRANT	2646 N PACKERLAND DR
LBR070403011548	4/3/2007 15:02 3/21/2007	WARRANT	2646 N PACKERLAND DR
LBR070321009941	14:38	WARRANT	2646 N PACKERLAND DR
LBR070214005376	2/14/2007 9:31	ASSISTS	2646 N PACKERLAND DR
LBR070205004308	2/5/2007 9:23	WARRANT	2646 N PACKERLAND DR
LBR070102000207	1/2/2007 16:32 12/13/2006	COURT CALL	2646 N PACKERLAND DR
LGB061213080840	16:46	MISCELLANEOUS	2646 N PACKERLAND DR
LBR061207044705	12/7/2006 7:30 12/5/2006	SUSPICIOUS VEHICLE	2646 N PACKERLAND DR
LBR061205044507	13:26 10/3/2006	ASSISTS	2646 N PACKERLAND DR
LBR061003036670	15:28 10/3/2006	WARRANT	2646 N PACKERLAND DR
LBR061003036639	10:14 10/2/2006	WARRANT	2646 N PACKERLAND DR
LBR061002036517	10:01 8/28/2006	COURT CALL	2646 N PACKERLAND DR
LBR060828032132	11:30	WARRANT	2646 N PACKERLAND DR
LGB060726048213	7/26/2006 8:01	ASSISTS	2646 N PACKERLAND DR
LBR060726027729	7/26/2006 7:58	ASSISTS	2646 N PACKERLAND DR
LBR060705024785	7/5/2006 13:27	WARRANT	2646 N PACKERLAND DR
LBR060626023490	6/26/2006 9:14 6/21/2006	COURT CALL	2646 N PACKERLAND DR
LBR060621022741	11:04 6/19/2006	TRANSPORT	2646 N PACKERLAND DR
LBR060619022517	16:49	TRANSPORT	2646 N PACKERLAND DR

LBR060615021872	6/15/2006 11:16	WARRANT	2646 N PACKERLAND DR
LBR060519018042	5/19/2006 12:49	WARRANT	2646 N PACKERLAND DR
LBR060518017895	5/18/2006 15:35	COURT CALL	2646 N PACKERLAND DR
LAS060518006607	5/18/2006 15:20	COURT CALL	2646 N PACKERLAND DR
LBR060515017441	5/15/2006 15:05	WARRANT	2646 N PACKERLAND DR
LBR060412013182	4/12/2006 13:02	ASSISTS	2646 N PACKERLAND DR
LBR060412013163	4/12/2006 11:19	WARRANT	2646 N PACKERLAND DR
LBR060411013020	4/11/2006 13:03	COURT CALL	2646 N PACKERLAND DR
LBR060330011404	3/30/2006 8:40	WARRANT	2646 N PACKERLAND DR
LBR060302007993	3/2/2006 15:40	ASSISTS	2646 N PACKERLAND DR
LBR060206004773	2/6/2006 13:50	WARRANT	2646 N PACKERLAND DR
LBR060118002253	1/18/2006 9:55	ASSISTS	2646 N PACKERLAND DR
LBR051205042655	12/5/2005 10:12	WARRANT	2646 N PACKERLAND DR
LBR051202042326	12/2/2005 11:12	TRANSPORT	2646 N PACKERLAND DR
LBR050920032938	9/20/2005 15:21	WARRANT	2646 N PACKERLAND DR
LBR050812027827	8/12/2005 9:30	VIOLATION OF COURT ORDER	2646 N PACKERLAND DR
LBR050808027315	8/8/2005 6:39	911 HANG UP	2646 N PACKERLAND DR
LBR050715024039	7/15/2005 10:26	ASSISTS	2646 N PACKERLAND DR
LBR050713023807	7/13/2005 16:16	MEDICAL/EMS	2646 N PACKERLAND DR
LGB050607033354	6/7/2005 12:59	COURT CALL	2646 N PACKERLAND DR
LGB050523029362	5/23/2005 13:36	WARRANT	2646 N PACKERLAND DR
LBR050415012105	4/15/2005 9:27	ASSISTS	2646 N PACKERLAND DR
LBR050211004715	2/11/2005 11:12	WARRANT	2646 N PACKERLAND DR